

Dependent Care Services

For more information call Nicole Masucci at 914 761-3456 ext. 139 or email nicolem@cccwny.org

NAME	DESCRIPTION	SERVICES				COST
		SEMINARS	CHILD CARE REFERRALS	ON-SITE VISITS	ELDER CARE	
Seminars	A wide array of seminars on work life, child development and elder care issues. A great way for a small company to integrate work with their employees' personal responsibilities.	X				\$200
Seminar Series	Sign up for 3 or more of our seminars at one time and receive a bonus: a child care specialist at your site for 2 hours helping your employees who need child care.	X		X		\$500/3
Referral Service	In-depth, individualized assistance finding child care, as well as seminars, marketing assistance, and on-site presence to promote the service. See next page for more details.	X	X	X	X	Based on company size
Child Care Needs Assessment Surveys	The Council will deliver and help you analyze a customized survey to determine your employees' child care concerns					Based on company size
Other Services	Consultation on establishing an on-site child care program.					\$125/per Hour

EMPLOYER SERVICES

Enhanced Referral Service

Hours of Service:	<i>Monday – Friday, 9am to 5pm</i> <i>e-Child Care Search available 24 hours a day, 7 days a week</i>
Service Area	<ul style="list-style-type: none"> • Westchester, Rockland, Putnam, Orange, & Dutchess Counties • Southern Connecticut • New Jersey • The Five New York City Boroughs • Long Island • Outside the New York Metropolitan area by contract
The Service:	<p>A comprehensive referral service tailored to each employee's child care needs (Elder Care services are also available and are similar to the child care service.)</p> <p><u>The Service:</u></p> <ul style="list-style-type: none"> • e-Child Care Searches for your employees (additional cost may apply). Call for more information. • The employee calls the Council's corporate extension and speaks directly to a Child Care Specialist who will support them throughout their child care search. • The Child Care Specialist provides an overview of the child care options, indicators of quality care, and the process of searching for care. • The Child Care Specialist researches child care programs that meet the employee's needs and calls each to identify those with an opening. • A packet of information is mailed to the employee. The packet includes, but is not limited to, detailed profiles of the referrals with openings for their child, a handbook on choosing child care, and additional educational materials that will assist them with their search. • Ongoing check-in calls by the Child Care Specialist with the employee throughout their search and to provide additional information if necessary. • Quality Assurance calls to evaluate the service and ask for suggestions on how it might be improved.
Educational Information:	<ul style="list-style-type: none"> • Free publications for employees requesting child and/or elder care. • Quarterly electronic newsletter for working parents.
Contract Management:	The Director of Employer and Parent Services partners with your company's representative to promote the service. The Director is also available as a resource for other work/life issues.
Reports:	Reports are provided with detailed information on employee usage, overview of the services provided, and quality assurance data. Reports can be customized based on company requirements.
Work/Life Seminars:	Each on-site seminar is tailored to meet the needs of your employees.

Referral Service Packages For Companies of 75 – 100 employees

NAME	ENHANCED SERVICE PACKAGE	CORE SERVICE PACKAGE	BASIC SERVICE
Unlimited Calls	X	X	X
On site visits to assist employees	3	2	1
Work site seminar	1	0	0
Referrals to child care located in Westchester County	X	X	X
Referrals to child care located outside of Westchester County*	X	X	
Vacancy checks of potential child care facilities	X	X	X
Detailed profile sheet on each program referred	X	X	X
Check-in call to caller during initial search	X		
Quality assurance email 6 weeks after initial call	X	X	
Year end report	X	X	X
Cost	\$1800/ year One time set-up fee \$250	\$1200/year One time set-up fee: \$250	\$800/year

* Includes Rockland, Putnam, and Dutchess Counties; Southern Connecticut; New Jersey; and the Five New York City boroughs; and Long Island.

- CCCW will provide an informational flyer for company to use to promote benefit. (Basic Service is excluded)