



Child Care Council of Westchester's Referral Requests

**Westchester County, New York
What Parents Are Looking For in Child Care**

Requests for Child Care

	2012	2013	January to March 2014	April to June 2014	July to September 2014	October to December 2014
Total # requests for child care referrals (Note: Includes families who utilize our e-child care search. Some families make multiple requests.)	4665	2,998	670	768	1,021	
Number of families requesting child care referrals	3183	2,741	590	674	869	

Type of Care Requested

Child Care Center	4229	3,326	633	681	774	
Family Child Care Provider	3084	2,405	439	485	520	
Group Family Child Care Provider	2584	2,053	365	412	471	
School Age Program	894	620	86	112	160	
Preschool Program	1218	794	106	143	177	
Camp	412	350	56	136	34	
In Child's Home / Nanny	1582	1,124	186	184	249	
Other	1241	617	22	19	26	
Title XX Program/Provider	57	30	16	40	14	
Approved to Administer Medication	39	161	74	90	118	

Ages of children for whom referrals were requested:

Under One Year Old	1733	834	221	231	233	
One Year Old	810	419	149	155	180	
Two Years Old	806	343	141	139	149	
Three and Four Years Old	869	385	147	175	270	
Five Years Old	211	95	35	40	35	
Six to Eight Years Old	362	138	47	80	83	
Nine Years Old or Older	295	109	42	44	64	
No Information	53	4	15	63	136	
Total # of children	5,139	2,327	797	927	1,150	0

Schedule of care requested

Full Time**	4648	3,293	412	544	625	
Part Time**	334	388	67	76	133	
Full & Part Time	157	135	22	28	41	
Part Week	55	488	90	111	128	
Morning	638	60	142	175	186	
Afternoon	553	494	130	134	145	
Drop In	210	169	51	56	63	
Temporary/Emergency	166	99	18	34	21	
Before School	366	269	34	63	83	
After School	933	667	84	100	186	
Rotating	216	182	21	37	54	
Evening	513	328	49	57	96	
Overnight	49	45	8	17	26	

* Families often call the Child Care Council for multiple requests in multiple areas.

** Full time care is 30 hours or more a week and part time care is less than 30 hours a week



Outcome of Search for Child Care

All parents requesting care are surveyed to evaluate the effectiveness of our service and about their search for child care. Listed below are the responded of those who responded to the survey.

	2012	2013	January to March 2014	April to June 2014	July to September 2014	October to December 2014
Problems reported in finding care:	%	%	%	%	%	%
Cost of care	16%	11%	15%	17%	24%	
Dissatisfied with curriculum	0%	1%	0%	1%	0%	
Concerns with quality	2%	3%	3%	3%	5%	
No care in location requested	4%	8%	3%	6%	5%	
Made different choices to accommodate family needs		2%	1%	0%	0%	
No opening in desired program	6%	21%	3%	9%	9%	
Schedule did not meet needs	4%	5%	3%	3%	7%	
Transportation problems	1%	2%	0%	0%	0%	
Type of care requested not available	2%	3%	3%	1%	0%	
Other	11%	10%	13%	17%	7%	

Note: Some families identified more than one problem.

	2012	2013	January to March 2014	April to June 2014	July to September 2014	October to December 2014
Reasons why parents chose care:	%	%	%	%	%	%
Care was close to parents' home or work	43%	41%	41%	43%	43%	
Caregivers/teachers appeared to be attentive to the children	17%	14%	24%	15%	17%	
Children appeared to be happy	15%	17%	11%	20%	17%	
Environment was clean	17%	18%	15%	20%	13%	
Parents liked the program's curriculum	11%	10%	11%	5%	9%	
Schedule accommodated the parents' need	n/a	n/a	4%	5%	0%	
Schedule accommodated the parents' need for after 6pm care	12%	4%	0%	0%	0%	
Schedule accommodated the parents' need for before 7am care	2%	2%	0%	0%	0%	
Schedule accommodated the parents' need for half days	2%	1%	0%	3%	0%	
Other	24%	29%	43%	37%	35%	

Note: Some families identified more than one reason.

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